



Cylinder Repair Order

Please send this form by email to orders@haenchen.de before dispatching the goods.

Customer Data

Company:

Your Order No.:

Repair Duration & Costs

Please tick

- ☐ **24 to 48 hours (Mon-Fri)** ^{1) 2)} plus 600 € Express Repair Costs
- ☐ **within 12 working day** ¹⁾ plus 150 € Express Repair Costs
- ☐ **within 18 working days** ¹⁾ no extra charge

¹⁾ The repair duration depends on the scope of the repair and the availability of spare parts.

²⁾ For cylinders manufactured from 2011 onwards. Cylinder will not be repainted.

The repair will be carried out and invoiced without further approval, provided that the costs remain within the approved amount.

Repair costs per cylinder max. 80% of the new unit price plus express costs.

Deviating maximum amount: €

Prices are subject to the Value Added Tax (VAT) valid on the day of delivery.

Product Details

Serial Number(s):

Please fill out a separate form for each cylinder.

Reason for failure (photos are welcome, please attach them to the email):

Delivery / Planned arrival date at Hänchen:



Billing Address:**Shipping Address:**

Shipping address matches billing address

Company

Street, No.

Add. Field

Postal Code

City

Country

A copy of this document must be included with the delivery.

Please inform us if we should arrange express shipping for the return delivery.

yes no Remarks:

Customer Approval

A detailed repair report with the exact costs will be sent to you separately.

Should the repair costs exceed the maximum amount, you will receive a cost estimate for approval* to the provided email address.

***Repair service can only commence with cost approval.**

We deliver exclusively according to our General Terms of Payment and Delivery, which have been agreed with the customer. We will gladly provide these upon request.

optional

Name:

Name:

Email:

Email:

Phone:

Phone:

Please contact in case of:

Date:

Signature:



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